



Columbus General Surgery

4508 38th Street, Suite 250
Columbus, NE 68601

GENERAL SURGEONS

Ronald L. Ernst, M.D.

Myron E. Morse, M.D.

Jeremy Albin, M.D.

Board Certified by
American Board of Surgery

Members of American College
of Surgeons

PATIENT INFORMATION

FOR APPOINTMENTS
(402) 564-5333

WELCOME:

The physicians and staff welcome you to our office. You and your family's well-being are our primary concern. We hope the information provided answers your questions about our services, policies and procedures.

GENERAL INFORMATION:

Our office is open to serve you, answer your questions or schedule an appointment during the following hours:

8:30 - 5:00 Monday - Friday

AFTER HOUR EMERGENCY CALLS:

564-7118

(Ask to have the doctor paged)

APPOINTMENTS:

We will do our best to keep our appointment schedule. However, please understand that not all patients require the same amount of time with the doctor and that emergencies do occur, so some delays are unavoidable. We will do our best to keep you informed of delays. Your patience in these situations will be greatly appreciated.

REGISTRATION:

On your first visit to the Columbus General Surgery you will be asked to fill out a patient information form. This is basic information establishing your medical record and business account. Please bring your current insurance information at that time and notify our office of any changes in name, address, phone number or insurance as soon as any change occurs.

PAYMENT:

Regardless of your medical insurance coverage, our office relies on you to settle your account. For your convenience, we offer the following payment options:

1. Payment of the portion your insurance will not cover (co-payment of deductible) on the day service is provided.
2. Payment of balance in full up on receipt of your statement.

If other arrangements are needed please talk to our business office.

FEES:

Our charges for services, including office visits and procedures, are based upon the severity and complexity of your injury or illness as well as the time spent treating you. Our charges are based on requirements under Federal guidelines. Our staff will be glad to discuss our fees with you.

INSURANCE:

Our business office will submit primary and secondary insurance claims for you, subject to your having given us current information PRIOR to the service being provided.

Policy coverage varies from one insurance plan to another, as do the "usual, customary and reasonable" fees that various insurance plans have established. Should there be a dispute related to the service provided or the charge for that service, our clinic will provide supporting documents, but the settlement of that dispute with your insurance carrier is between you and your insurance carrier. Our office is not involved in the settlement of such disputes. The final responsibility for the services provided to you is yours.

THANK YOU:

We appreciate your selection of our clinic to meet your health service needs. We are committed to you to do the very best we can do to provide you the very best of care.

Our staff receptionists, nurses, clerical, secretarial, technical and practitioners work as a team. We take great pride in our training, abilities and dedication and hope that you will soon share in our confidence.

Your suggestions and comments are always welcome. Should you have any concerns, PLEASE give us a chance to address them.

Dr. _____ is referring
you to Columbus General Surgery
for evaluation of _____.

Your pertinent records will be sent prior
to your visit. You can expect a phone
call in 24 hours to setup exact
appointment time. If you do not hear
from them within 24 hours, please call:

(402) 564-5333

Columbus General Surgery

4508 38th Street, Ste. 250

Columbus, NE 68601

Phone: (402) 564-5333

Fax: (402) 564-9372

**(East of new hospital in
east medical suite building)**